

FAQs from Reopening Readiness Webinar

1. For the FS students do they need to wear mask all the time?

Students of age 6 years or younger do not need to wear masks. Older children and adults need to wear at all times. They will get short breaks to remove the masks. They will not be expected to wear masks during PE lessons. They must carry at least two extra masks with them daily.

2. At the time of dropping off and pick up at end of day, do the parents need to come to the classroom or is there a designated place to avoid contact with other students/ parents?

Only parents of FS students can come to class for a quick pick up and drop off at class - only one of the parent is permitted to drop off/ pick up within a maximum time of 10 minutes. All other students will need to go to your class on their own and staff will be deployed to support all children to go to their respective form classes in the morning. At the end of the day students only with all siblings in primary will wait in the front canopy areas and garden are for pick up to and students with siblings in the secondary will wait in the basket ball area and green turf to be picked up by entering from Gate 1 and exiting from gate 2. All students must wear a hat daily to protect from sun. all parents will be expected to come to school between 2:20 and 245 pm for prompt pick up.

3. Can we opt only for Distance Learning in the next term? What's the process?

We have received communication from KHDA on Wednesday, 29th July about the option of continuing with 100% distance learning provision in the new academic year. While face-to-face learning remains the preferred education model, we understand that different parents have different views, especially in the first phases of re-opening. **As a temporary measure**, we can and will provide 100% distance learning provision in the new academic year **to parents who request it**. This is intended to help ease parents and children into an eventual return to face-to-face learning.

4. If the child is sick, do we need to inform the school or he can just attend the online class?

If the child is sick with COVID like symptoms or any other reason unfit to be in school, please do not send the child to school. They must attend distance learning lessons for that day, if health permits.

5. When will we get to know about the groups and schedule of attending classes at school?

We will share all details closer to the reopening of school, as we are still receiving updates and once we have approved plans we will finalise all schedules and shares.

6. Can we have siblings coming to school on the same day?

It will be logistically very challenging to ensure that all siblings come to school on the same day. We will not be able to support this for all families. Our priority for grouping will be to ensure minimize regrouping within a year group.

7. We are new to the school, will parents of new students be permitted to drop off students to their classes on the first day?

Only FS parents will be permitted to drop off to the classes. New students will come a day prior to all other students and there will be enough staff to guide and support them for their smooth induction on day one. For parents, we will organize online orientations to help give you more clarity. We will also share videos which will include relevant staff details and pictures for familiarity and each Key stage leader will share details on expectations.

8. From what age do students need to bring devices? Are there charging ports available?

Students from Year 3 onwards will need to bring their own **fully charged** devices which can be a tablet or laptop equipped with MS office tools. There may be some charging ports available for urgent use but not for all.



9. What arrangements are there to ensure online safety?

There are clear policies in place for students, parents and teachers to follow. We will be sharing those in the welcome packs on reopening. The students must register their device with the school WIFI system only as it has screens in place to ban access to unwanted and unsafe sites. Please do not provide data packages with 3G/4G to your children. MOBILE PHONES ARE NOT PERMITTED IN SCHOOL.

10. How will younger students manage to access e-learning if both parents are working?

The live streamed lessons will also be recorded and uploaded on the e-learning platform along with pre-recorded lessons as well as assignments and assessments. Working parents of younger students who cannot access devices independently will have the flexibility to do the lessons and tasks later in the day and submit work online. Please do inform the form tutor via email if you have this challenge so that teacher can support accordingly.

11. What if we have reenrolled and now are facing employment/visa and continuity concerns, what options do we have?

Please write to the registrar /PRE/Principal immediately before 10th of August for timely refund and TC process.

12. What options do we have if we have been informed of uncertainty in continuity of job from October onwards Do we need to apply for TC even though we have reenrolled , when should we start TC process? As we may not be able to continue or complete the new academic year?

Please write to the registrar /PRE/Principal immediately before 10th of August for timely refund and TC process.

13. How will we ensure social distancing and health and safety at school?

It is collective responsibility of parents, students and school to understand the expectations clearly and follow them carefully at all times to ensure safe and healthy community. All adults must be role models, we request parents to start creating awareness and emphasise on being responsible for their own health and safety. Parents and school will have to keep reinforcing and work in strong partnership as well as be role models for children to follow.

14. What system will we have for assessments?

Assessment policy with all the details will be shared with you along with the welcome pack on reopening. We will continue with ongoing assessments on daily and weekly basis to ensure consistency in efforts and which will have positive impact on deeper learning.

15. If my child is absent to quarantine, or having COVID like symptoms or chooses e learning only, how will attendance be marked?

If the child is regularly attending distance learning modules/ lessons and submitting all the required work regularly as per timelines expectations, they will be marked present. All absenteeism with reason needs to be informed to the form tutor. Long absence due to medical reason needs to be informed to form tutor, doctors.

16. When do I register for bus? When will I know bus schedule and timings?

Please write all bus related queries to STS team at Win sam varghese win@stss.ae

17. Will the school fees be revised?

School fees for the academic year is approved and shared. There is no change in school fees.

18. Will the water dispensers be available at school?

We cannot have water coolers operating at school as per protocol. Only sanitized bottles will be available. It is recommended all food and water is pre-booked/ordered with slices. All details and guides for pre-ordering will be shared by slices before reopening. No queuing for ordering at canteen will be allowed to maintain physical distancing and avoiding mixing of students.